2021 Annual Report

11/1/20 to 10/31/2021

CRATER COMMUNITY HOSPICE

Celebrating Life Every Day

Serving the Community for Over 25 Years

2021 TRI-CITIES PEOPLES CHOICE AWARDS BEST OF THE BEST LNN LNNUSA.COM

YOUR Community hospice since 1995 ♦ A non-profit 501(c)3

You are OUR community, we are YOUR Hospice!

2021 Was A Year of Baby Steps...

As 2020 ended, we all breathed a sigh of relief. We thought we finished with a pandemic and could return to life as we knew it. With baby steps, we walked into 2021. Little did we know, COVID was not done with us! We learned words like variant, new strain, and booster resistant.

At Crater Community Hospice patient care never slowed. Thanks to your donations and giving we continued to provide the high level of care you expect.

Rating of this Hospice: 93.3%
Willing to Recommend: 92.3%
Communication with Family: 94.4%
Treating Patient with Respect: 97.8%
Emotional and Spiritual Support: 94.9%

Our fundraising events took baby steps back into our lives. We held two paint parties, a card party, an annual auction and (new to us) a golf tournament. Again, with your support, all were a tremendous success. We are in awe of the community we serve and your support of Crater Community Hospice. Each day it is a blessing to serve our community.

We opened a second thrift shop location in Midlothian. The community embraced and blessed it with donations and shoppers since its opening. Our original Petersburg location continues to break records monthly. For the fifth consecutive year, it is the *Best of the Best Thrift/Consignment Shop* in the tri-cities. It goes to show our communities know where to shop for bargains and quality merchandise!

Without you we could have never achieved so much. Through your kindness we continue to *Celebrate Life Every Day!*

You are the reason we exist. The community started Crater Community Hospice. We continue to make a difference for families facing terminal diagnosis. We love what we do, and you help us keep this dream alive.

THANK YOU!

On the cover, proud United States Army Veteran Arthur Sheffield stands to salute his fellow veterans and active duty volunteers at his honor salute.

From Our CEO:

Zachary Holt, MBA

Crater Community Hospice is once again humbled and honored to be the 2021 Best of the Best recipient for Best Home Health Care and Best Consignment/Thrift Store. Our hospice has been recognized as the top agency four years in a row and our Thrift Store has been recognized as the best thrift store five years in a row.

In our second full year of the pandemic, we learned how to adjust on the fly. Crater Community Hospice will continue to provide exceptional care and will remain committed to safety and comfort for our patients and families we serve.

In 2021, Crater Community Hospice expanded its services into the Richmond market. We have signed new contracts at Chippenham and Johnston Willis Hospitals to give us better access to caring for patients. We have also opened a new Thrift Store on Midlothian Turnpike that will support our community in the greater Richmond market. Both thrift stores continue to exceed our expectations with sales and donations.

Crater Community Hospice is proud of the success we have had this past year. On behalf of our team and The Board of Directors of Crater Community Hospice, we would like to thank our community for your support!

Board of Directors 2020-2021

CHAIR

Rita Grammar Baldwin

VICE CHAIR

Janice Johnson

SECRETARY

Jeanne Holmes

TREASURER

Bud Yerly

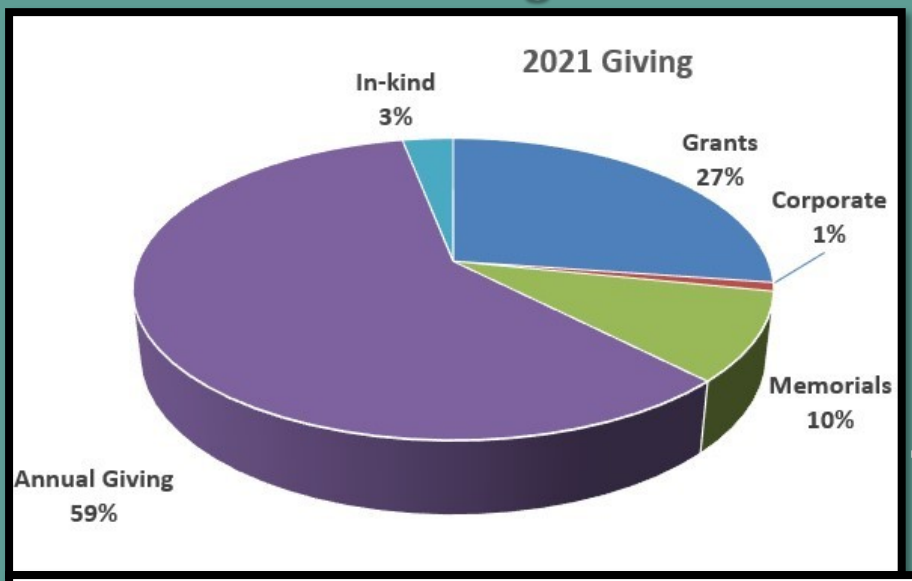
Wendal A. Givens
Lamont A. Hobbs
Jane Elliott Huffman
Robert W. Huffman
JoAnn Glazier
David M. Merritt
Brenda D. Mitchell
Penny Nunnally
Nancy Odum
Richard J. Weis

Our Mission:

Educating the community on serious illness and end-of-life concerns. Providing families and patients with quality care and supportive services.

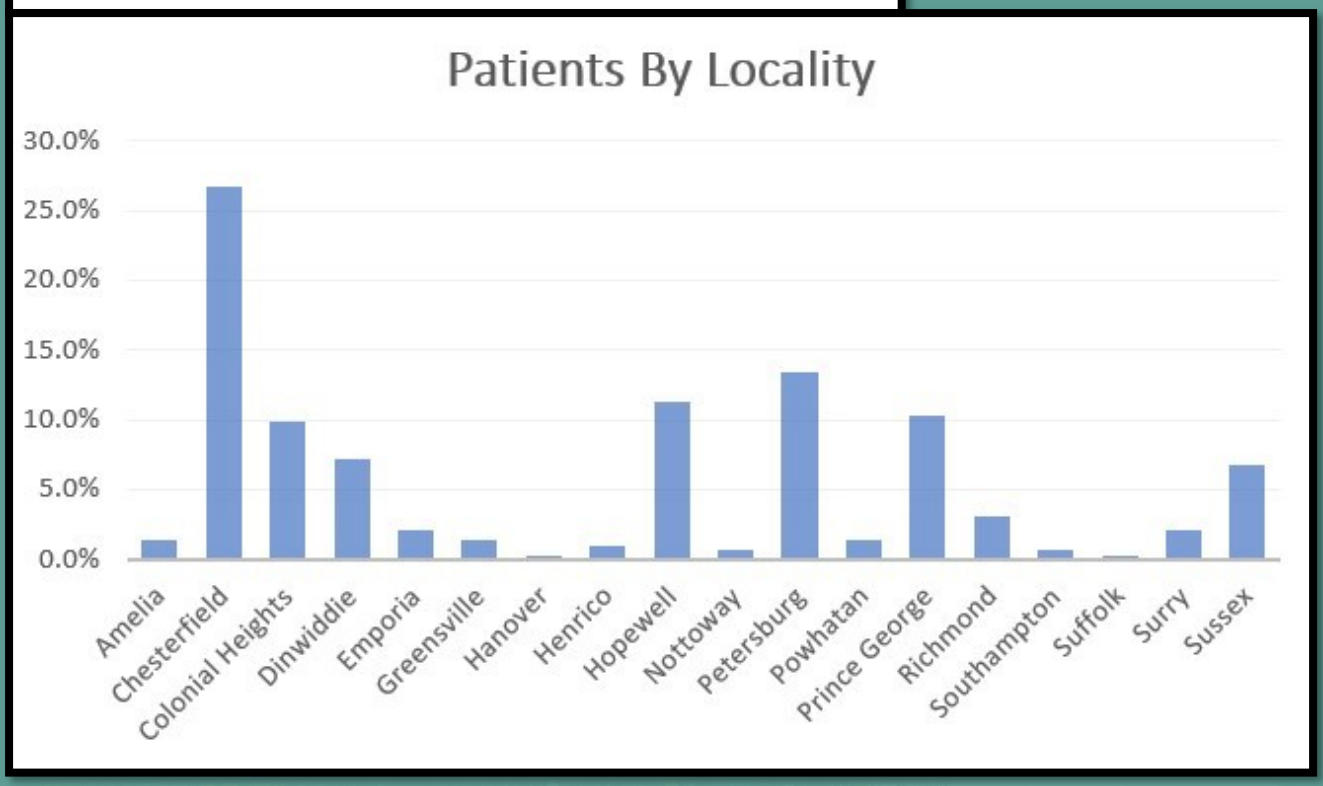
Board member, Richard Weis, a military veteran participates in a Veteran's pinning ceremony at Dunlop House.

Giving & Patient Demographics



2021 Giving

Grants	$80,500.00
Corporate	$2,726.65
Memorials	$28,012.55
Annual Giving	$175,062.16
In-kind	$9,017.25
Total Donations	$295,318.61



Scenes from the Memory Garden

Community Partnerships

Our deepest thanks to the following key funding partners for generously supporting our vital programs and essential services.

Grant Support:

The Cameron Foundation

Shelton Hardaway Short, Jr. Trust

The John Randolph Foundation

The Titmus Foundation

A Round to Remember for Jimmy Brantley

The Frederick T. Gray and Evelyn J. Gray Memorial Endowment Fund

Oakland Baptist Church Mattox Mission Fund

"One of the marvelous things about community is that it enables us to welcome and help people in a way we couldn't as individuals."
– Jean Vanier

We thank all of our donors for your generous support of Crater Community Hospice.

We rely on the support of our community for:

Father Thierry Hakpon, Chaplain, and Amy Peters, Social Worker, bring roses to a patient for her birthday to remind her of the ones she grew in her garden which she missed.

- Veteran's Services
- Bereavement & Community Support Groups
- Music & Massage Therapy
- In-home Respite
- Caregiver Education
- Costs not covered by insurance

Gerald W. Gettings
Jo Ann C. & S. David Glazier
Jane Elliott & Robert Huffman
Anonymous Donors
T. J. Bury, III
Carmen Alejandro
Valery Driver
Deanna Denny
LaShonda D. & Greg Chambers
Steven Entwistle
C. A. & Emily Chiodo
Allen D. Denmark
David M. & Sheila Merritt
Wynne Broas
Rita G. & William J. Baldwin
Cynthia Angone
Stacey Arehart
Harry F. Smith, Jr
Robert Walker
Cindy Hamlin
Jeanne E. & Ron Holmes
Linda Maitland
Theolette Y. Ledbetter
Earnest H & Jennifer C Yerly
Marilynn R. Hayes
Claire Lau
Laura Soles
Zachary & Amy Holt
Randalll M Wachman
Lisa A. & Edward J. Lichtenstein
Anne G Scarborough
Marie M Gay
Floyd L & Doris L Moore, DDS

Lisa Tharp Summerson
Karl Tuhey
Penny Nunnally
William E. & Marilyn R. Lewis
Reuben Canty
Patricia Booker
Phillip H & Virginia R Johnson
David Tucker
Jennifer Fenerty
Renee Mann
Duan Hobbs
Timothy Duane Beeler
Helen Stump
Lt. Colonel Eugene J Chiodo Sr
Patsy N. Newman
Trent Huffman
Barbara A Porach
Phillip Holt
Richard J. & M. Lynn B. Weis
Terry Rogers
Rick Weis
Gordon and Hannah Bohannan
Jerry M. Stigall
Linda & Allen Hammer
Earline H Williams
Larry M & Mary C Walters
Mike & Martha P. Morris
Barbara Stansbury
Thomas E. & Mildred C. Thompson
Dan & Nancy Odum
Christopher Kulp
M. Stephen & Janet L. Cates
Ruth B Figg

William & Melanie Humphreys
Lillie Washington
Donna L & H Lee Dixon
Michael G Cox & Kathy W Cox
John H Ellis & Sandra J Ellis
Sandra Haynie
James C & Alvilla R Stewart
Charles Traina
Donna Brown
Reverend Dr. R Allen Diggs
Eileen McNamara
Milton Curley
Rebecca Childers
K A Meadows
Thomas Belvin
W.L. & Mimi Canada
Bodil H Hanneman
Ronald and Jo Anne Norman
William A. Burton
K. Eugene Ross
John Weigel
Deborah & James Morrison
Mr. & Mrs. Robert L Rigby
Grace P Cibula
Sherry Ritz-Fischer
Jeffrey D & Juliet C Stoke
Viki Armentrout
Rosa C Cameron
Kurt Weisenfels
Kitty Hawk R. V. Park
Christine King
Charles Weisenfels
Patricia E Jennings

Donors Continued:

Suzanne K Weeks
An Anonymous Donor
Ron & Judy Recher
Laurie Mayer
Brenda D. Mitchell
Julie Elliott
John Mark Tomko & Sharon Denmark
Herbert Turner
Bret L & Kimberly N Gerner
Barbara C Taliaferro
Janice C. Johnson
William C. & Jeanne Marie Barga
June Kirby
Carol Bowman
Kim A & James R Powers
Dr. A Wright & Cynthia W Pond
James Lassiter
Dorothy A Brewer
Kimberly C & Louis A Phillingane
Daniel Fuller-Katz
Paula Langenfeld
Ken Pritchett
Allan & Carolyn Pilout
Lee T Elliott & Angela M Elliott
Sandra Burke Coleman
Elizabeth & Robert Johnson
Kelly Newton
Jerry L & Martha S Harville
Verla Martin
Wendal Givens
Carol K Moody
Mike Young
Vickie Clarke
Janice Heretick
JoAnn Houchins
Christina Chappell
Ed & Pam Knight
Judith Harrington
Liza & Jen Trossbach
Timothy & Marissa Ogle
Jennifer & Christopher Murphy
Nelson Marehalau
Joanne Lucas
Sheila Sheffler de la Cruz
William Finnegan
Sam Clay
Michael & Eileen Bass
Randolph G Carraway
Wanda Delorge
Larry G & Donna D Elder
Evelyn Roberts Eley
Robert & Sibylle Grossmann
Betty Harrell

Charles & Patricia Harris
William & Joan Horne
Col Cortez & Joyce Dial
Sung H. Kim
Patricia W. Myers
Carter & Ann Myers III
June Myrick
Elizabeth P Pollard
Anita Price
Anne R. Titmus
Rebecca W. Minor
W. A. & C. M. Young, Jr.
Harvey T. & Claire T. Baxter
Richard & Janice Condit
Florence Dunn
Gregory Gwaltney
Mrs. Gracelyn M Parks
James Lee Thacker, Jr.
James & Winifred Van Landingham
Craig S. Woodcock
Anna P. Moore
Grace S. Sparks
James D & Donna Purcell Mayes
Wayne & Jean Stefaniak
Fred L & Brenda H White
Carlene Joy
Linwood R Winfree
Deloris G Jordan
Kathleen Bell Collett
Dallas A & Holly B Weston
Hartwell V Morrissette
Reba & Dennis Rawley
Grayson & Joyce Lipford
Stuart & Connie Kent
Faye Anderson
Lola Peebles
Brenda B Shraner
Robert D & Christine C Collins
Curtis M & Kelly P Mattson
Earl W & Mrs. Connie Gillam
Terry Pearson
Garrett Neace
Monica S & James J Clark
Sharon White
Sharon P Crowell
Dr. & Mrs. Norman Noe
Frederick Robertson Jarratt
James J & Barbara A Baker
Joe & Candy Burch
Frank Burrow
David B & Barrett M Schroeder
Mary C Warner
Jeffrey W & Lisa T Geisz
Linda L Jurgensen

James V & Lois A Polermo
Mrs. Rosa Lewis Manson
Yuliya Pylayeva-Gupta
Douglas B & Judy C Lewis
Cynthia Craft
Ruth M Upchurch
Katherine L Donnelly Trust
David A & Patsy J Brown
John Norment
Ellen Kelsey
Rachel Cottrell
Doreen W Hicks
Carol Herrin
Mary & David McKinney
Blair Lawson
Leah E & Charles D Holley
Denis Tikson
John Chamberlain
Dale G Gentz
Judy & Dick Nelson
Janet Evans
Troy Huffman
Robert L & Joy G Bowman, IV
Shobha & Sravan Sriharan
Miss Emma Dennis
Eva, Jeff & Mark Smith
Mary Parker
Frank A & Angela M Barnes
John & Jolynn Bogardus
Ronald & Linda Mayer
Joyce Roberts
Betty J. Sheffield
Robert & Tracy Beville
Linda Clay-Long
Elaine Nance
Laraine V & Donald W Meli
Hector Dietsch
Patricia C. Neblett
Keith & Jeanne Harper
Pamela Williams
Sheila Minor
Deborah Vaughan
Mac & Leela McLarrin
Stephanie Arehart
Susan Holmvik
Maria Fultz
Nicholas Canderelli
Stephen Lane
Mary Anne Newsome
Harry & Pamela Christie
Holly Smith
Shannon Kidd
Crystal Bell
Mindy Dunn

Donors Continued:

John Williams
Richard Maitland
Benson & Barbara Marsh
Marla Stewart
Charles T. & Pamela S. Baskerville
Gilbert & Mary Sue Beckham
Natalie B Blackwell
Larry & Yvonne Burton
Aldia S Carter
Ms. Carole Churn
Linda & Clarence Dunn
Charles R Hall
Paul & Judy Hamby
Joyce C Harwell
Laura Reames Martin
Marvin & Eizabeth Morris
Edward Ruhnke
Brenda W Toncray
Sandra K. & Robert D. Williamson
Helen L Sawyer
The Knapp Trust
Carolyn B. Mason
Terri & Kevin Pryor
Carole SantaMaria
E.B. Titmus
Debbie Trexler
Rebecca J. Crowder
Sandra Carter
Debra B. & Kirk W. Bryant
John Sandford
Kenneth H. & Teresa S. Vinson
Harry L Clark
Mary W Bailey
James E & Virginia B Manley, Jr.
Vicki L & Dean Bareford
Audrey S & Mark R Dailey
David M & Kay H Wilberger
Deborah Cates
Kathleen M Braswell
Kim Vealey
F Hoberta Sommerville
John E & Ellen B Andrews
Mary Ann Cooke
Paul B & Connie L Jenks
John J & Mary A Bristow
Paula T Gomez
Sharon K Nolan
Gregory A & Susan Snow
Debra & Bruce Gillingham
Barbara C Ivey
Glenn & Linda Strickland
Kay Pack

Malcolm B & Diane S Eubank
Thomas C Collins
Russell A & Nancy G Pearce, III
JoAnn Sandelli
Jerry A & Ellen S Crigger
Randolph Hanzlik
Sandra S Thompson
James T & Gloria C Buren
Harvey F & Marie R Lloyd
Don & Harriet Taylor
Carolyn M Thacker
George P & Darlene B Emerson, Jr
Sheila W Walton
Susan W & Phillip D Daniels
Dorothy P Garcia
Aubrey P Elder
Linda V Paige
Jorja Albert
Wayne & Margaret Ann Simmons
Jim & Robin Furr
Bernard F & Stacy L Wittkamp, III
Gloria E Anderson
Albert Seymour
Sharon N & Allen H Ladd, Jr
William H & Brenda B Buck
Scott & Sherri Prunty
Bev Loftin & Lloyd Loftin
Lori A & Antonio E Sanchez
Marchand Hawkins
Shirley Rigby
Evelyn L Kientz
Wayne & Gail B Veliky
Connie Pemberton
Gary Thompson
Marilyn Quesenberry
Kathie F Teasley
Virginia & Wayne Virag
Russell E. & Andree R. Whitaker
Sharon N Denmark
Anne R. Thomas
Jamie L & Clay Westbay
Elizabeth B Lackey
Susan Tench Denny
Jayne Y Feminella
Cresencio & Brenda Guerrero
Catherine Pruett
Larry & Virginia Shearin
Tracee McKensie
Brenda Carsley
Paige Lifsey
Pauline Cacek
Myra B Simmons

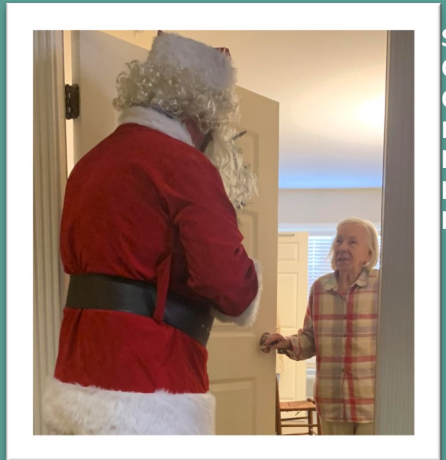
Sharon Christian
Stephanie Hamlett
Tony & Barbara Whaley
Teresa Essigman
Sarah Lang
John Ayres
Constance W. Brockwell
F. Elizabeth Campbell
Ann Clay
Vernon & Virginia Duncan
Catherine S. Fisher
Jo Ann Kiser
Jon F & Sherry Merrill
Shari Moosman
Marian W. Richardson
Beverly L Rogers
Kim M. & James C. Spade
Chris & Janie Strosnider
Anne K. & James J. Taylor
Faye Thomas & Roberta Webb
Rose M Woodfin
Yerby Family Trust
William Bain
Nancy Hamilton
Jean Klarman
Donnell W & Nancy Flannagan
Edith Smith
Mona Harrison
James B. Stewart
Florence Nugent
Meryl B Harris
Charles & Brenda Epps
Dave & Audrena H Neary
Marie Hastings
Jean H Morgan
Olga K Hawkins
Alexis Crump
Ernestine G Wilson
Dale and Linda Tharpe
Courtney Bolton
Amy Blumenthal
Helene Vaughan
Belinda W & Daniel W Todd
Charlene T Tiller
Robert Swanson & Carol Swanson
Sandy E & Nancy B Frazier
John C & Constance R Cole
Kay H Spain
Arthur & Amanda Moody, III
Paige B & Alvin T Mc Neely
Helen B Adams
Robert B & Brooke L Zehmer

Donors Continued:

Betty C Belangia
Barbara O Hoffman
Jarrod Williams
Brian & Marindy Cook
Robert & Dawn Novia
Fred Marks
Robert C & Margaret F Montgomery
Carolyn P Smoker
Christopher Skinner
Betty Solesbee
Mark R & Jacqueline H Puccinelli, Sr
W. T. & Elizabeth R Harrison, Jr.
William P & Barbara P Holloway
James Murphy
Edward & Elizabeth Michalek
Carolyn & Claude Shell
Janet & Howard Parrish, III
Gordon L Benfield
Gracie Caple
Mike Farmer
Juanita L Hill
Dennis A & Judith E Hopkinson
Walter M Pulliam, Jr.
David Shumate
Sharon Sculthorpe
Chris Nichols
Rodney Newsome
Dean Freeburn
Joyce Newsome
Al Brittingham
Roxie Kaiser
Louis Farmer, II
Scott Jennings
Loureatha Bolling
George C Zehmer
Laura Alt
Mollie North
Tim Boswell
Patricia E. Saunders
Christine Grubbs
Colin Romanick

Your donations to the *Sunny Smith Peace of Mind Fund* allowed Mr. Newton and his wife to travel to his favorite seafood restaurant at Virginia Beach to eat one last time. They had a wonderful meal and time to reminisce.

Crater Community Hospice held its first annual golf tournament, *19th Hole Celebrating Life Every Day*. The first place team from Tabernacle Baptist with golfers Rev. Dr. Robert Diggs, Cortez Dial, Donald Wall and Ernest Thompson



Santa joined Crater Community Hospice to bring holiday cheer to a local assisted living facility.

Our annual *Tracy L. Taliaferro Memorial Poker Run* which covers fifty miles and stops at local nursing homes and assisted living facilities in the area raises money for our in-home respite program. Riders are seen rolling into Dinwiddie Health and Rehab.

Memorial Donations

"Everyday in some small way memories of you come our way. Though absent, you are always near, still missed, loved and always dear." ~Anon.

Donations were made in memoriam to the following:

Albert Davis
Alice W Jones
Amanda Gettings
Andrew Carter, Sr
Ann K. Newsome
Annabell Guizar
Annie Freeman
Arthur Lee Sheffield
Aubrey Puckett
Aubrey Wray
Benjamin & Mary Simmons
Betty Ann Griffin
Blanche Davis
Bobby Kestner & Sandra Rose
Bobby Soles
Brander Y. Mitchell
Brenda Bohannon
Bryar Chappell Nettles
Carlton Bass
Carolyn B Ross
Charles & Myra Haire
Charles A Roberts
Charles Ellis
Charles Henry Wilson
Clarence Hicks
Clyde Smith
Cora Weaver
Darlene Faye Thompson-Edwards
Donald Cameron
Donald Eades
Donald Wilson
Doris Boykin
Doris Layne Moore
Dorothy Cates
Dr. Herbert R Boyd
Edward Sulc
Elizabeth Vaughan
Ella Hale
Ella Hayes
Everette Goodwin
Family and Friend
Florence Jackson
Freda Mae Gale
Gary Eichler
Gracelyn Parks
Grand Ma Geneva
Grand Ma Motley
H Harrison
H Ray Haynie
Harriet Louise Fisher
Hartwell Morrissette, Jr
Henry Wilson
Herbert R Boyd, Jr
Hiram "Pat" McAllister
James Latta
James M Campbell
Jan Wilcox
Jane Weisenfels
Janet Rogers
Janette G Wilcox
Jean H. Brothers
Jerry Moody
John E Cates, Sr.
John W Scarborough, Jr.
Joseph E. Mitchell, Jr.
Junior Maxim McCumber
Kathryn Barnes
Kenneth L Figg, Jr
Kit Weigel
Larry Dean Sheffield
Larry Tucker
Lee Anne Riggen
Lisa Faber
Lois Kafka
Lorna Baldwin
Mabel Lewis Gillam
Margaret A Hargrave
Marge Rooney
Margery Mitchell
Marianne & Curtis Saunders, Jr.
Marie Petri
Martha A W Morrison
Mary E Vaughan
Mary K Jackson
Mary K Neff
Mary Vaughan
Maynard "Dick" Dixon
Milly Youngblood Horner
Mr. & Mrs. E. F. Woodcock, Jr.
Mr. & Mrs. Joseph E.Bishop, III
Mrs. Bernice L. Hill
Nancy Porterfield
Ora P Beckham
Patricia Ann Morris
Patrick Vernon Morris
Paul Lester Kelsey
Phillip R Oakley
Phyllis Harless
Pret Kaichen
Richard Eley
Robert Saunders, Jr
Roger Franklin
Ron Oakley
Ronald Thomas Elder, Sr
Roseann Chiodo
Ruth Duncan
Ruth G Woodfin
Ruth Jolly Marable
Ruth S. W. Bury
Sarah Petet-Jones
Sarah Stigall
Sharon Bowman Entwistle
Shirley Mustoe
Stani V Santos
Stephen Lee "Hippy" Rigby
Thelma Berry
Thomas Joy
Wallace Eugene Jennings
Wanda Meadows
Warren Sydnor
Wayne Mears
William Carlton Bass
William Crenshaw
William Mason & Mary Bell

Scenes from the Memory Garden.

Crater Community Hospice incorporated in 1995 as a 501(c) 3 non-profit hospice through the joint efforts of *Southside Regional Medical Center* and *John Randolph Hospital*, both community hospitals at that time, to serve families in Chesterfield, Dinwiddie, Greensville, Prince George, Sussex, Surry, and Charles City, Ashland, Petersburg, Colonial Heights, Hopewell, Emporia, Richmond and surrounding areas. For over twenty-six years, Crater Community Hospice has provided care to over 8,000 families and continues to be the only non-profit hospice located in the Tri-Cities.

Hospice care becomes appropriate when the focus of care shifts from aggressive treatment of the disease to relieving and managing symptoms and improving quality of life. Anyone can refer a patient for hospice care. If the referral is made by a family member or friend, our team will contact the patient's physician to ensure that the patient qualifies for Hospice Care.

We provide care where the patient lives, their home, nursing home, assisted living facility or in a hospital setting. The care is provided by a team of hospice professionals and volunteers who provide physical, emotional, psychosocial, and spiritual support to the patient and family. Our care team includes physicians, nurses, certified nursing assistants, social workers, chaplain, bereavement counselors and trained volunteers.

Hospice care is covered by Medicare, Medicaid and most private insurance policies. Patients receive symptom management, scheduled and emergency visits by health professionals, and personal care such as bathing, dressing and feeding. Health supplies, medications, and durable health equipment are provided. The whole family is supported by a team of dedicated health professionals available on call, 24-hours, 7-days a week. Support is provided to those coping with issues of grief and loss for up to one year following loss. The public and other healthcare professionals are educated about advance directives, Medicare hospice benefits, end-of-life care issues, caregiving and grief. Specialized volunteer training enhances patient care in homes and long term care facilities while building stronger and more engaged communities.

Volunteer Statistics for FY 2020-2021:

- Volunteers contributed 4410 hours for FY 2020-2021
- Cost savings from volunteer service is $112,147
- Honor salutes were held for 28 veterans
- Despite the pandemic, 29 new volunteers joined Crater Community Hospice

WE HONOR VETERANS

Honorariums

A donation was made in honor of the following:

Mrs. C. L. Bailey
Cindy Hamlin
Dick & Lynn Weis
Dr. J. William Bowles, VA Eye Institute
Florence E Jackson
Harriett Louise Fisher
Kate Wiltsie
Lynn & Dick Weis
Maria Antoinette Alejandro
Peggy Reed
The Good and Not-Too-Good Folks at Walnut Hill Pharmacy
Tracie Ruffin

“There is nothing more beautiful
than someone who goes out of their way
to make life beautiful for others.”

~Mandy Hale

«AddressBlock»

CRATER COMMUNITY HOSPICE

3916 S. Crater Rd.
Petersburg, VA 23805

NONPROFIT ORG.
US POSTAGE
PAID
PETERSBURG, VA
PERMIT NO. 32